



Our Family, Caring For Yours.

Care Can't Wait

Expanding Access. Changing Lives.

Together, we can meet our community's changing healthcare needs and keep exceptional care within reach.



Why People Are Still Waiting

Right now, someone in our community is postponing care because the bill is too high, transportation is unavailable, the appointment is too far away, or past health care experiences have made asking for help frightening.

The condition does not wait. A painful tooth becomes an infection. Depression deepens. A chronic illness becomes harder to manage. Someone ready for recovery cannot find the right provider soon enough.

The Need in Cass County



One **PRIMARY CARE** physician serves every **5,710** residents, compared with **1,240** statewide.¹



ONE IN FOUR local kindergarteners have untreated tooth decay.²



The Cass county suicide rate is about **32 PERCENT HIGHER** than Michigan's rate.³



Cass Family Clinic reaches people before delay becomes crisis.



¹ COUNTY HEALTH RANKINGS & ROADMAPS, "2025 COUNTY HEALTH RANKINGS: CASS, MICHIGAN."

² VAN BUREN/CASS DISTRICT HEALTH DEPARTMENT, "KINDERGARTEN ORAL HEALTH ASSESSMENT PROGRAM."

³ ASCENSION BORGESS-LEE HOSPITAL, 2024 COMMUNITY HEALTH NEEDS ASSESSMENT: CASS COUNTY, MICHIGAN, P. 44.



Our Family, Caring For Yours.

One Patient. One Team. One Place.

A person's needs rarely fit within one department. A patient may need:

- Primary care and affordable medication
- Substance use treatment and counseling
- Dental treatment and chronic care
- Insurance guidance and mobile healthcare

From medical to dental, pharmacy to community health workers, our team helps patients spend less time navigating referrals and more time getting care.



Our Reach



2025: Cass Family Clinic served **14,721** individual patients



September 2025 - September 2026: Our Community Health Workers connected **1,591** people to essential healthcare by guiding them through **Medicaid** and our **Uninsured Support Program** enrollments or renewals.



Your gift protects this connected model of care and helps each patient reach the next step.



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Dental Care Restores Daily Life

Dental pain can make it difficult to eat, sleep, work, speak, or smile with confidence. Cass Family Clinic provides preventive and complex care to patients who may otherwise go without. However, Medicaid reimbursement does not cover the full cost of many essential procedures. We believe in the dignity of finishing the care we start, even when reimbursement falls short. We absorb that gap so patients can receive complete care and maintain their health, dignity, and quality of life.

Procedure	Amount covered by Cass Family Clinic (Medicaid Patients)
Full set of dentures	\$2,770 per patient
Crown	\$986 per patient
Root Canal	\$622 per patient

“My treatment here has transformed my life and I could not have afforded it anywhere else. I am so grateful.”
- Cass Family Clinic Patient

The Challenge

Long waiting lists for appointments

New patients wait an average of 2-3 months for a dental appointment.



Long waiting list for procedures

Over 300 patients are waiting for dentures. Over 150 patients are waiting for crowns.



Barriers to reaching our clinics

Many face barriers like a lack of transportation or fear from past negative healthcare experiences.



Our Solution

Expand our care team

Hiring more dentists and dental hygienists will increase appointment availability and significantly reduce wait times.

Build a new dental wing

Constructing a dental wing at our Dowagiac clinic will increase our procedure capacity and help clear the backlog.

Launch a dental mobile clinic

Launching a dental mobile clinic will bring efficient, targeted dental care to underserved communities.

Care Before Crisis

When someone asks for help with mental health or substance use, timing matters. A person beginning recovery may need:



A same-week assessment



A medical provider trained in substance use treatment



Affordable medication and counseling



Ongoing primary care

Cass Family Clinic connects these services through one team. That coordination matters when stigma, transportation, high deductibles, medication costs, and provider shortages stand between patients and the care they need.

“

Our entire family is beyond grateful for the care and consideration we have received from Cass Family Clinic. The practitioners here care about each patient deeply. I feel my life and the lives of my children and husband have been made better than they would have been by choosing Cass Family clinic as our primary care provider.

– Cass Family Clinic Patient

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Access We Must Protect



71%

of substance use disorder patients assessed within 7 days. 83% seen within 14 days.



15,000

patients served annually by 26 primary and behavioral healthcare providers across 3 locations and a mobile clinic.

Your gift helps keep medical and behavioral healthcare within reach.

Care That Travels

The mobile clinic brings primary care, SUD treatment, behavioral health, and lab services to people who cannot easily reach a traditional clinic. It also gives people with healthcare trauma a smaller, familiar place to rebuild trust.



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Cass Family Clinic's Mobile Clinic embodies the heart of what healthcare should be – accessible, compassionate, and community centered.

– Nadzieja Pochecki, FNP-C
Mobile Clinic Director



THE REACH IS GROWING

1000+ visits across **10** communities since November 2025, with the number of visits growing **40%** every month on average.



OPERATING SNAPSHOT

Daily average operating cost: **\$2,074** | Daily average revenue: **\$1,385** | Daily average gap: **-\$689**



CASS FAMILY CLINIC

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Care Can't Wait

Donate now to help Cass Family Clinic keep exceptional care within reach

SCAN TO GIVE:



Or visit:
givebutter.com/carecantwait



Your Gift Keeps Care Available

Dental Care Access Fund

Sustains preventative and restorative oral care.

Medical and Behavioral Health Access Fund

Supports medical, mental health, and recovery care.

Mobile and Community Care Fund

Brings care directly to underserved communities.

Care Where it is Needed Most Fund

Supports urgent needs across all services.

Cass Family Clinic is a 501(c)(3) nonprofit. Contributions are tax-deductible to the extent permitted by law. EIN: 38-2993199